



Returns and Refunds Policy

Here at Lencarta, we are committed to providing exceptional customer service backed by quality, officially sold products. In the unfortunate event that you are not satisfied with your purchase, you are fully entitled to return any and all of your items within 30 working days from when the item(s) were marked as 'delivered' by our courier. This is only applicable to items that are in a fully working, as new, saleable condition unless arriving as 'DOA'. Any items that may be returned damaged, missing accessories or returned with receiving shipping costs may cause delays in the processing of your refund and can cause deductions in the overall refunded amount.

To process your return as quickly and efficiently as possible, please fill in the form below.

Name _____

Order No. _____

Address _____

(Your order number can be found at the top of your purchase Invoice)

Contact _____

Purchase Date _____

I would like a...

Refund

Exchange

Repair

Product Code	Item Description	Quantity	Reason for Return